Joint cloud-based campus card project



Tor Fridell, LiU Ingo Hölscher, LiU Bobo Spetz, UmU



Background to this project

- Linkoping university, LiU, has about 30 000 students
- Umeå university, UmU, is similar in size
- About the same type of studies at both
- About the same organisation
- Tradition of cooperation in some areas





Background: similarities

LiU

- 30 000 students
- 3 campuses
- Full university
- Faculties and departments
- Strong IT-dep.

- UmU
- 36 000 students
- 4 campuses
- Full university
- Faculties and departments
- Strong IT-dep.





Background: differences

LiU

- Program oriented
- Campus card since 10 year
- Automated flows
- Card office
- Different home built integration tools

UmU

- Course oriented
- No campus card
- No automatic flows
- Service centers
- Home-built integration engine





900 Km apart



Current system LiU

Photo-ID-card

Access control (mag stripe)

Membership Student union



Proof of student

Holographic ECCA-laminate on top

Library card

Rewrite area validity

Student discount card



Mifare-chip: access control, copy/print, electronic ID for exams, campus bus

Settings

- LiU Identified the need for replacement of old card system
- UmU was in need of card system
- LiU tested and evaluated many different systems
- LiU and UmU decided to start procurement together





The project

- Procurement documents
 - Requirements
 - SaaS-agreement/SLA
 - Data processing agreement
- Cooperation meetings
- Design meetings LiU-UmU
- Supplier meetings





Card system

We chose Cards Online from ScreenCheck Europe BV

- Cloud based system administration
- Cloud based data management
- Cloud based card management
- Cloud based card design





Card process

- Student gets e-mail notification upon admittance
- Student uploads photo
- Student chooses pick up place

Notification photo OK and card printed

• Student picks up card, needs valid ID





Card system



Linkoping University

Signed in as: Ingo Hölscher for Students

Account | Logout

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HOME DATA MANAGER

CARD LAYOUTS

PRINT SESSIONS

CARD MANAGER

E-PHOTO REQUES

NTFLLIMODE

Show filter		Add a single record	Import data	Batch processing
Personal number		<u>First Name</u>	<u>Last Name</u>	Selected(0)
7407091961	0	Eva	Johansson	
▶ 7806041682	9	Desirée	Hallberg	
▶ 7403212074	9	Mattias	Lilja	
▶ 7405236915	C	Mattias	Hjälm	
	0	Eva	Heijne Adolfsson	
	2	Susanne	Bard	
> 7506241988	9	Malin	Johansson	
▶ 7004010216	0,	Ulf	Svensson	
D 7206265915	0	Martin	Odenö	
7110101982	2	Nina	Gunnarsson	
> 7502081917	9.	Dominique	Femerström	
	C _A	Ann-Charlotte	Fjällström	
D 8001120180	0	Anna	Salovaara	
	2	Magnus	van Wassenaar	
D 6411172007	0	Ulrika	Örtenhern	

Card system

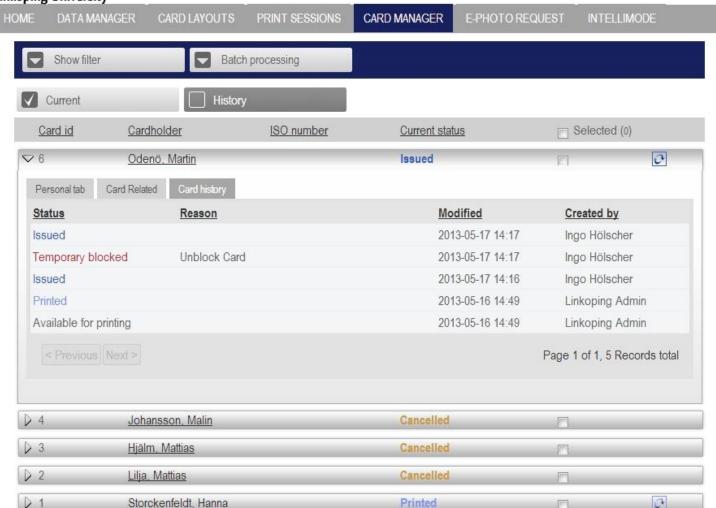


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Integration

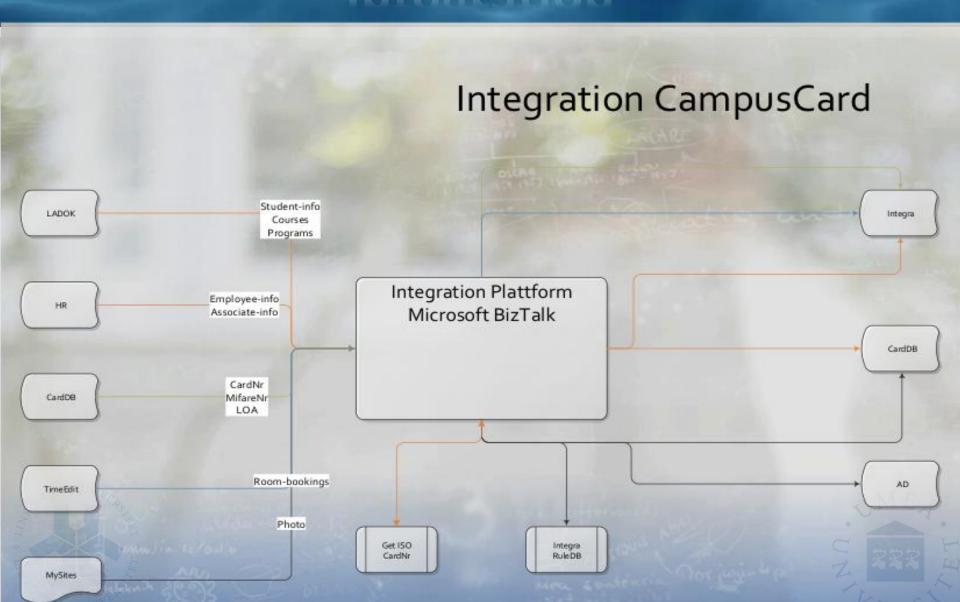
- Integrations developed locally
- Standard web services
- Real time update

- Common data model
- Lots of work





Integration



What went right?

- Procurement
- Requirements specification
- Customization of COL, data model, design etc
- SLA specification
- Quality increasing discussions
- Support
- Manuals, courses, information material





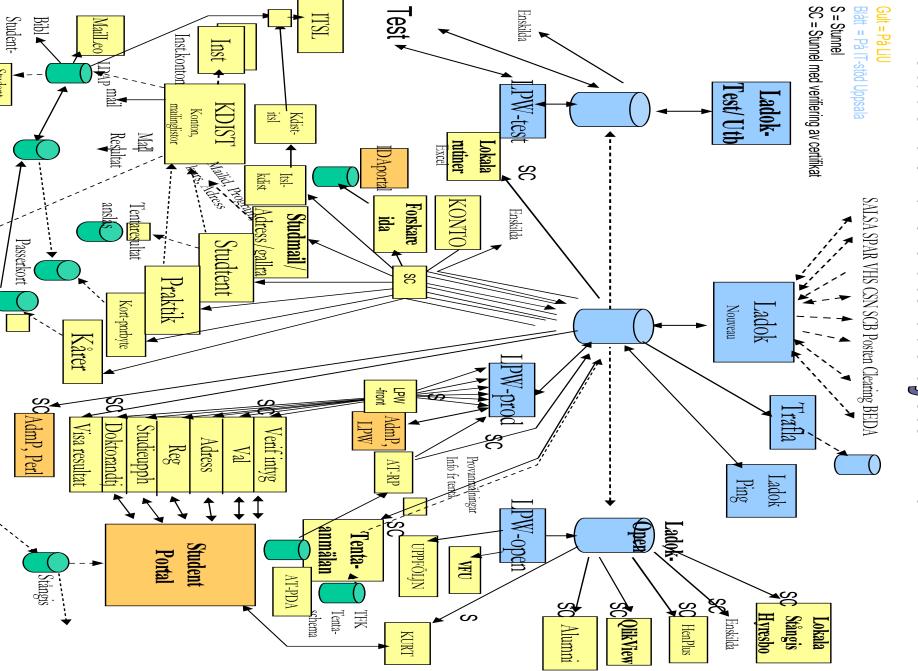
What went wrong?

- Integration!
 - Involves backbone of the university systems
 - Different policies and tools
 - Often very complicated
 - Different end systems (copy/print, access...)
- Time schedules





Student- / kursrelaterade system LiU



What went wrong?

- Integration!
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Conclusions

- Collaboration definitely favourable but does not solve all problems
- You can never take over a complete system from someone else
- All parties must realize that own work is needed, especially integrations
- Works best with fairly equal parties
- Double in project time when more than one party
- Difficult when you replace an existing, working system.

Thanks

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